

# Return Merchandise Authorization Form



Email form to: [Warranty@aptossolar.com](mailto:Warranty@aptossolar.com)  
Attention: Aptos Solar Technology  
Phone: (949) 932-0733  
[www.Aptossolar.com](http://www.Aptossolar.com)

RMA Timeline: Claims take up to 60-90 days to process

<b>For Office Use Only</b>		Company Name:				
RMA Number: AST_RMA_		Distributor Name & Sales rep contact:				
Date RMA Issued:		City:		State:		Zip Code:
Processed By:		Requested By:				
Item Returned:    Yes /    No		Email:				
Date Received:		Phone:			Fax:	
Quantity	Item Number	Description	PO Number	Serial Number (if applicable)	Reason Code	Credit
Return Reason Codes			Comments / Special Instructions			
<p>Record appropriate number in the "Reason Code" column above.</p> <p>1. Product defective 2. Damaged in shipping 3. Other</p>						
If items need to be returned, please ship to the address below <b>after</b> receiving an RMA number :				<b>For Office Use Only</b>		
Your Company Name Ship To Address Contact Person Contact Information Receiving Hours				Credit Issued:    Yes /    No		
				Credit Amount:		
				Transaction Number:		
				Date Issued:		
				Issued By:		
				Comments:		