Return Merchandise Authorization Form

Email form to: Warranty@aptossolar.com
Attention: Aptos Solar Technology
Phone: (949) 932-0733
www.Aptossolar.com

RMA Timeline: Claims may take up to 30 days to process

For Office Use Only	Company Name:
RMA Number: AST_RMA_	Distributor Name & Sales rep contact:
Date RMA Issued:	City: State: Zip Code:
Processed By:	Requested By:
Item Returned: Yes / No	Email:
Date Received:	Phone: Fax:

Quantity	Item Number	Description	Plant ID (For Micros Only)	PO Number (if applicable)	Serial Number	Reason Code	Credit

Return Reason Codes

Record appropriate number in the "Reason Code" column above.

1 Product defective

Panels:
a. Low VOC
b. Bad Connector
c. Discoloration
d. Physical Damage

Micros:
e. Bad Connector/Whip
f. Failed LED
g. Offline
h. Malfunctioning Port

2 Damaged in shipping

3 Other (be sure to add comments if other is selected)

Comments / Special Instructions

If items need to be returned, please ship to the address below **after** receiving an RMA number :

Your Company Name:
Ship To Address:
Contact Person:
Contact Information:
Receiving Hours

For Office Use Only
Credit Issued: Yes / No
Credit Amount:
Transaction Number:
Date Issued:
Issued By:
Comments: